

Job Title: Customer Service Associate

Responsibilities:

- Assist in setting up front of house for service daily.
- Pour pints of beer, glasses of wine, NA beverages.
- Plate food items from a small food menu.
- Restock to-go beer fridge.
- Clean and sanitize areas of customer use.
- Wash bar and kitchen dishes.
- Move and tap kegs into the draft system.
- Engage with customers in a positive, on brand way.
- Talk enthusiastically about craft beer.
- Create a warm, welcoming, experience to all customers while showing gratitude for their business.
- Communicate effectively with co-workers.
- Fill 32 oz CANteens of to-go beer.

Hours:

- Friday, Saturday, Sunday totaling approximately 20 hrs/week.
- Training starts ASAP.
- Possibility for additional hours with production.

Preferred Experience:

- Experience in the service industry, especially serving alcohol.
- TIPS trained or equivalent.
- Familiarization with food safety standards.
- Familiarization with COVID-19 protection protocols.
- Craft beer lover.

Wage:

- Determined based on prior experience and expertise.

Dropped off and emailed resumes accepted.

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